



THE ALBERTA  
NEW HOME  
WARRANTY  
PROGRAM

The coverage you need. The partner you trust.



## Alberta's Premier New Home Warranty Provider

"The Program" was founded in 1974 to provide a comprehensive package of warranty protections and promote higher standards of performance within Alberta's homebuilding industry.

Over 40 years later, the Program is Alberta's most experienced, most trusted new home warranty provider. And we're focused, more than ever, on **performance, professionalism and value** – the cornerstones of every successful relationship between homebuilders and homeowners.

## Alberta's Builders of Choice

The Program's Builder Members are the elite of Alberta's homebuilding industry, well known for **building excellence, outstanding customer service and performance that far surpasses industry standards.**

## Warranty Coverage Details

1 YEAR	<b>Labour &amp; Materials</b> – coverage for defects in materials and labour (e.g., baseboards, flooring, fixtures)
2 YEARS	<b>Distribution Systems</b> – coverage for defects in materials and labour related to delivery and distribution systems (e.g., heating, electrical and plumbing systems)
5 YEARS	<b>Building Envelope</b> – coverage for defects in the building envelope, which the Act defines as the system of components that separate the controlled interior air from the exterior (e.g., roof and exterior walls)
10 YEARS	<b>Structural</b> – coverage for the key structural components of your home (e.g., frame and foundation)
COVERAGE DETAILS	For additional details about your warranty coverage limits, please visit <a href="http://anhwp.com">anhwp.com</a> or refer to your Home Warranty Insurance Policy.

## Benefits for Homeowners

### Peace of Mind

- Complete confidence that their builders of choice are the best of Alberta's best homebuilders
- The comfort that comes with knowing a new home purchase is protected by a professional, reputable and enduring new home warranty provider

### Resources

- Secure Homeowner Portal for reviewing contracts, requesting Program assistance and accessing important information and resources
- A live Contact Centre with representatives available by phone or email to answer homeowner questions
- Educational resources such as The Guide to the Care and Maintenance of Your New Home and the Surface Water Management brochure

### Accountability

- Alternative dispute resolution options such as Mediation – a hands-on approach to resolving issues
- Mandatory industry-specific education through PHBI to improve competency, performance and service
- Proven track record of honouring promises, standing behind the homes they build and working with homeowners to resolve any issues that may arise

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